

Product datasheet

Specifications



APC Smart-UPS On-Line, 20kVA/20kW, Rack/Tower, 230V/380V... 415V, Hard wire 5-wire(3P+N+E) +3-wire(1P+N+E), Network Card, W/O rail kit

SRTG20KXLI

Overview

Lead time	Usually in Stock
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Main

Main Input Voltage	400 V 3 phases 230 V 1 phase
Product or component type	Uninterruptible power supply (UPS)
Other Input Voltage	380...415 V 220...240 V
Main Output Voltage	400 V 3 phases 230 V 1 phase
Other Output Voltage	230 V
Rated power in W	20000 W
rated power in VA	20000 VA
output connection type	1 IEC 60320 C19
Output connector type	Hard wire 5 wire (3P + N + E) 1 Hard wire 3-wire (1P + N + E) 1
Number of rack unit	7U
Provided equipment	1 x USB cable 1 x RJ45 cable 2 x rack mounting brackets 2 x stabilization/wall mounting feet 2 x installation manual 1 x C13-C14 power cord 1 x external battery pack 1 x battery cable
Range of product	Smart-UPS On-Line

Batteries & Runtime

Run Time	View Runtime Graph
Efficiency	View Efficiency Graph
Battery type	Lead-acid battery
Battery voltage	+/- 192 V
Extended runtime	1
Number of battery filled slots	0
Number of battery free slots	0
Battery recharge time	4 h

Disclaimer: This documentation is not intended as a substitute for and is not to be used for determining suitability or reliability of these products for specific user applications

Number of battery replacement quantity	2
Battery life	3...5 year(s)
Battery charger power	2160 W rated

General

Number of power module filled slots	0
Number of power module free slots	0
Redundant	No
UPS type	Double conversion online

Physical

Colour	Black (RAL 9005)
Height	30.6 cm
Width	44.0 cm
Depth	83.5 cm
Net weight	142.5 kg
Mounting location	Front
Mounting preference	Lower
Mounting mode	Rack-mounted
Two post mountable	0
USB compatible	Yes
Mounting position	Horizontal

Input

Maximum input current	87 A
Input harmonic distortion	Less than 5 % for full load
Load power factor	From 0.9 leading to 1 lagging
Switching current capacity	125 A
Input voltage limits	160...285 V full load 100...285 V half load
Number of input connectors	1 hard wire 5 wire (3P + N + E) 1 hard wire 3-wire (1P + N + E)
Network frequency	40...70 Hz auto-sensing

Output

Bypass type	Internal bypass (automatic and manual)
Crest factor	3 : 1
Harmonic distortion	Less than 2 %
Maximum configurable power in VA	20000 VA
Maximum configurable power in W	20000 W
Output overload operation	60 seconds at 125% and 30 seconds at 150%
Wave type	Sine wave

Efficiency	94.5 %
Output frequency	50/60 Hz +/- 4 Hz sync to mains
Additional information	Configurable for 380 : 400 or 415 V 3 Phase nominal output voltage Configurable for 220 : 230 or 240 nominal output voltage

Conformance

Product certifications	CE UKCA TISI
Standards	EN/IEC 62040-1:2019/A11:2021 EN/IEC 62040-2:2006/AC:2006 EN/IEC 62040-2:2018

Environmental

Acoustic level	58 dBA
Heat dissipation	3821 Btu/h
Operating altitude	0...3000 m
Ambient air temperature for operation	0...40 °C
Ambient air temperature for storage	-15...45 °C
Storage altitude	0...15000 m
IP degree of protection	IP20
Relative humidity	0...95 % non-condensing
Storage Relative Humidity	0...95 % non-condensing

Communications & Management

Emergency power off	Yes
Free slots	0
Preinstalled device	Network management card 3 with environmental monitoring
Alarm	Alarm when on battery : distinctive low battery alarm : overload continuous tone alarm

Surge Protection and Filtering

Surge energy rate	600 J
Noise suppression	Full time multi-pole noise filtering : 0.3% IEEE surge let-through : zero clamping response time : meets UL 1449

Packing Units

Unit Type of Package 1	PCE
Number of Units in Package 1	1
Package 1 Height	53.5 cm
Package 1 Width	79.0 cm
Package 1 Length	59.0 cm
Package 1 Weight	157.2 kg

Contractual warranty

Warranty	3 years repair or replace (excluding battery) and 2 years for battery
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Schneider Electric aims to achieve Net Zero status by 2050 through supply chain partnerships, lower impact materials, and circularity via our ongoing “Use Better, Use Longer, Use Again” campaign to extend product lifetimes and recyclability.

[Environmental Data explained >](#)


[How we assess product sustainability >](#)

Environmental footprint	
Environmental Disclosure	Product Environmental Profile

Use Better

Materials and Substances	
Packaging made with recycled cardboard	Yes
Packaging without single use plastic	No
EU RoHS Directive	Compliant with Exemptions
SCIP Number	080b8d64-796e-42e7-a17d-31b86e55d143
REACH Regulation	REACH Declaration

Use Again

Repack and remanufacture	
Circularity Profile	End of Life Information
Removable battery	User replaceable
Take-back	No
WEEE	 The product must be disposed on European Union markets following specific waste collection and never end up in rubbish bins